

WEST VIRGINIA LEGISLATURE

2016 REGULAR SESSION

Introduced

House Bill 4192

FISCAL
NOTE

BY DELEGATES HOWELL, FRICH, MOFFATT, FAIRCLOTH,
WESTFALL, R. PHILLIPS, CADLE, WALTERS, ZATEZALO,
WAXMAN AND KELLY

[Introduced January 21, 2016;
Referred to the Committee on Roads and
Transportation then Finance.]

1 A BILL to amend the Code of West Virginia, 1931, as amended, by adding thereto a new section,
 2 designated §17A-2-24, relating to regional Division of Motor Vehicle offices and self-
 3 service kiosks; requiring the division to maintain at least one regional office location within
 4 twenty-five miles' driving distance of the county seat of any county of a certain population;
 5 requiring the division to maintain at least one self-service kiosk within any county below a
 6 certain population; requiring the division to conduct an evaluation and report to the Joint
 7 Standing Committee on Government Organization regarding the propriety of self-service
 8 kiosks to replace regional offices in counties below a certain population; and prohibiting
 9 the division from operating more than twenty-five regional offices.

Be it enacted by the Legislature of West Virginia:

1 That the Code of West Virginia, 1931, as amended, be amended by adding thereto a new
 2 section, designated §17A-2-24, to read as follows:

ARTICLE 2. DIVISION OF MOTOR VEHICLES.

§17A-2-24. Requirements for Regional Offices and Self-Service Kiosk Locations.

1 (a) Definitions --. For the purposes of this section:

2 (1) "Driving distance" means the distance of motor vehicle travel upon public highways
 3 necessary to reach one location from another, as measured in miles.

4 (2) "Regional office" means a Division of Motor Vehicles office where a citizen may
 5 complete the administrative procedures that the Division of Motor Vehicles requires to apply for
 6 and receive any operators' or chauffeurs' license, identification card, certificate of title, registration
 7 card, or any other certification necessary to lawfully own, operate, lease, purchase, alter or sell a
 8 motor vehicle in this state.

9 (3) "Self-service kiosk" means an electronic self-service terminal equipped with two-way
 10 videoconferencing technology which, to the extent allowed by available technology, allows
 11 individuals to complete any and all administrative procedures the Division of Motor Vehicles
 12 requires to apply for and receive any operators' or chauffeurs' license, identification card,

13 certificate of title, registration card, or any other certification necessary to lawfully own, operate,
14 lease, purchase, alter or sell a motor vehicle in this state.

15 (b) On or before June 30, 2018, the division will ensure that at least one regional office is
16 located within twenty-five miles' driving distance of the county seat of any county with a population
17 equal to or greater than 25,000 according to the 2010 United States Census.

18 (c) On or before June 30, 2020, the division will ensure that at least one fully-functioning
19 self-service kiosk is located within any county with a population of less than 25,000, according to
20 the 2010 United States Census. Each self-service kiosk must facilitate videoconference
21 communication with a division agent and, to the extent that existing technology allows, offer any
22 and all services available at a regional office.

23 (d) On or before January 1, 2018, the division will conduct an evaluation into each regional
24 office located within a county with a population of less than 25,000, according to the 2010 United
25 States Census, to determine whether the services provided by the regional office may be
26 effectively provided by a self-service kiosk. The division will provide a written report on the
27 findings of each evaluation to the Joint Standing Committee on Government Organization at the
28 Committee's first interim meeting occurring after January 1, 2018.

29 (e) Effective immediately, the division may not operate more than twenty-five regional
30 offices.

NOTE: The purpose of this bill is to require the division to maintain at least one regional office location within twenty-five miles' driving distance of the county seat of any county of a certain population; to require the division to maintain at least one self-service kiosk within any county below a certain population; to require the division to conduct an evaluation and report to the Joint Committee on Government organization regarding the propriety of self-service kiosks to replace regional offices in counties below a certain population; and to prohibit the division from operating more than twenty-five regional offices.

Strike-throughs indicate language that would be stricken from a heading or the present law, and underscoring indicates new language that would be added.